

Comm One HARDWARE REQUIREMENTS

Call Accounting Software for Business

COMM ONE VERSIONS

- ✓ LITE
- ✓ JR
- ✓ PRO
- ✓ PRO
- ✓ HOSTED

SOFTWARE FEATURES

- ✓ Tracks all Calls by Extension
- ✓ Automated Reports by Email
- ✓ Automated Dept Reporting
- ✓ Complete Detail Reporting
- ✓ Supports Multiple Sites
- ✓ Works on any Windows Version
- ✓ Supports Caller ID
- ✓ Support DNIS

REPORTS AVAILABLE

- ✓ Detail Reports
- ✓ Summary Reports
- ✓ Traffic Reports
- ✓ Day/Week/Month Reports
- ✓ Month End Reports
- ✓ Authorization Code Reports
- ✓ DNIS Reports
- ✓ Call Center Reports
- ✓ Caller ID Reports
- ✓ Station File Reports
- ✓ File management Reports
- ✓ Rate Table Reports

REPORT FORMATS

- ✓ ASCII Comma or Tab
- ✓ DBF File
- ✓ Excel XLS or XLSX File
- ✓ PDF File, RTF File
- ✓ Word .DOC File
- ✓ XML File, CSV File

COMM ONE LITE HARDWARE REQUIREMENTS

Operating System	Windows 7, 8, 10, Server or Virtual
RAM	At least 1GB RAM
Disk Space	10GB Free Disk Space
Phone System	Serial or TCP/IP SMDR Feature

COMM ONE JR HARDWARE REQUIREMENTS

Operating System	Windows 7, 8, 10, Server or Virtual
RAM	At least 2GB RAM
Disk Space	20GB Free Disk Space
Phone System	Serial or TCP/IP SMDR Feature

COMM ONE PRO HARDWARE REQUIREMENTS

Operating System	Windows 7, 8, 10, Server or Virtual
RAM	At least 4GB RAM
Disk Space	100GB Free Disk Space
Phone System	Serial or TCP/IP SMDR Feature

COMM ONE HOSTED HARDWARE REQUIREMENTS

Computer	NO ON-SITE COMPUTER REQUIRED
Phone System	Ability to post or capture TCP/IP Records to or from Public IP (depending on phone system requirement)